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ORIGINAL

April 17, 2014

Arizona Corporation Commission  
Utilities Division  
Attn: Docket Control  
1200 West Washington Street  
Phoenix, AZ 85007Arizona Corporation Commission  
DOCKETED

APR 17 2014

DOCKETED BY

Re: Ionex Communications North, Inc. No. T-03864A-14- 0079

Dear Docket Control Administrator:

Pursuant to A.R.S. §§ 40-365 and 40-367 Ionex Communications North, Inc. files the following revisions to its Arizona Tariff No. 1:

Arizona C.C. Tariff No. 1.Check Sheet 1<sup>st</sup> Revised Page 2Check Sheet Cont. 1<sup>st</sup> Revised Page 31<sup>st</sup> Revised Page 2 in Section 41<sup>st</sup> Revised Page 11 in Section 5

New Original Pages 12-22 in Section 5

1<sup>st</sup> Revised Pages 3, 4, 6, 7, 8 and 10 in Section 61<sup>st</sup> Revised Pages 1 and 2 in Section 71<sup>st</sup> Revised Pages 1-4 in Section 11

This filing corrects errors in identified by Staff in a March 5, 2014 Ionex tariff filing, and completely replaces that March 5, 2014 filing. Please contact me if you have any questions regarding this filing.

Best regards,

Joan S. Burke

Enclosure

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**LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF**

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**CHECK SHEET**

The pages listed below of this tariff are effective as of the date shown. Revised pages contain all changes from the original tariff that are in effect as of the date indicated.

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\* - indicates those pages included with this tariff

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**CHECK SHEET, (CONT'D.)**

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5	18	1st	*				
5	19	1st	*				

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**4.2 Premises Visit Charge**

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

	<u>Price</u>	<u>Maximum Rate</u>	
Time and Materials	\$184.00	\$700.00	(C)
After-hours Time and Materials	\$184.00	\$700.00	(C)
Installation Charge – 1st Hour	\$184.00	\$700.00	(C)
Repair Charge – 1st ½ Hour	\$110.00	\$440.00	(C)
Repair Charge – Each Add'l ½ Hour	\$ 45.00	\$180.00	(C)
Trip Charge	\$110.00	\$440.00	(C)

**4.3 Restoral Charge**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Price</u>	<u>Maximum Rate</u>	
Per occasion per line:	\$40.00	\$160.00	(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.5 BirchNet Products**

**5.5.4 BirchNet Maximum Rates**

		<u>Price</u>	<u>Maximum Rate</u>	
A.	BirchNet Basic Line			
	12 Month Contract	\$43.95	\$175.00	(C)
	24 Month Contract	\$43.95	\$175.00	(C)
	36 Month Contract	\$43.95	\$175.00	(C)
B.	BirchNet Essentials			
	12 Month Contract	\$46.95	\$190.00	(C)
	24 Month Contract	\$46.95	\$190.00	(C)
	36 Month Contract	\$46.95	\$190.00	(C)
C.	BirchNet Value Line			
	12 Month Contract	\$41.95	\$170.00	(C)
	24 Month Contract	\$41.95	\$170.00	(C)
	36 Month Contract	\$41.95	\$170.00	(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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(N)

**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.6 Remote Call Forward**

1. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (terminating station).
2. Limitations
  - (a) Remote Call Forwarding service is offered subject to availability of suitable facilities.
  - (b) RCF is not offered where the terminating number is a coin or coinless pay telephone.
  - (c) The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
  - (d) Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

(N)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.6 Remote Call Forward(continued)

- (e) Remote Call Forwarding is not suitable for satisfactory transmission of data.
- (f) RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- (g) When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving central office.
- (h) Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area within the same county, or are within an Extended Area Service arrangement as specified in this Tariff. All other calls will be sent-paid (1+) only.
- (i) Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.
- (j) Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tarified charges for any resulting rearrangement of the RCF service.

3. Minimum Contract Period

The minimum contract period for this service is one month.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.6 Remote Call Forward (continued)

4. Charges

The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

Monthly Rate

- |   |         |
|---|---------|
| (a) Per feature arranged for other than local calling | \$30.00 |
| (b) Per feature arranged for local calling            | \$30.00 |
| (c) Per additional access facility                    | \$30.00 |

5. Message Charges

- (a) The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

Between the originating station and all forwarding locations.

The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Tariff for the type of call involved.

Between the call forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable charges specified in this or any other applicable Tariff for other than seven- or ten-digit local calling. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

No message charges apply for seven- or ten-digit local calling.

6. Remote Call Forward Additional Path \$30.00/each

Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end.

(N)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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(N)

**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.7 Covista Communications**

The following products of Covista Communications are obsolete or grandfathered. In addition, their name has changed to a current Birch product as outlined below.

A. BirchNet Value Line

1 phone unlimited domestic ld

**5.8 Ernest Communications**

The following products of Ernest are obsolete or grandfathered. In addition, their name has changed to a current Birch product as outlined below.

A. Remote Call Forward or Remote Call Forward Additional Path

Remote Call Forward-QAZ-Addl Path- \$30.00

Remote Call Forward-QAZ- \$30.00

Remote Call Forward-Rsale-QAZ- \$30.00

Remote Call Forward-Spc

B. BirchLink T PRI

Mo Svc-Bus-PRI Voice- \$399.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.8 Ernest Communications (continued)

C. BirchNet Basic Plus

3Day-EZPI-Z1&Z2-AZ-28.95	Interplastic-29.95
AllenEdmds-BI-2b-21.53	ITI-AZ-28.50
AlliedBldgProd-Flat-31.75	ITT-BI-2d-23.78
AlliedCashHoldings-BI-2b-25.94	JNH-BI-2b-19.53
APG-BI-2a-27.21	John Deere-Flat-28.00
AZ- 28.50	Lennox-BI-2a-25.30
Blk Angus-EZPI-Z1-QAZ-30.95	Limited-BI-2d-29.12
Blk Angus-EZPI-Z2-QAZ-30.95	MattressFirm-Flat-34.30
Boyd Coffee-BI-2b-27.99	MattressFirm-Z1-QAZ-34.30
Bus-Spc	MattressFirm-Z2-QAZ-34.30
Calavo-BI-2b-20.58	MotionInd-Flat-34.99
Carquest-Flat-30.91	Natl Vision-Flat-24.00
CarToys-Flat-35.99	NSC-2012-AZ-23.89
Century Park Assoc-28.09	Odyssey-Flat-30.50
Chicos-EZPI-27.87	OK Tank-EZPI-OnNet-32.08
ChmChar-Z1-QAZ-w/3%Dsct-22.26	OSF-BI-2a-17.33
Cintas-Flat-31.80	Paradies-EZPI-Z1-AZ-30.95
ClrChan-Z1-QAZ-Flat-19.91	Pavestone-BI-2b-29.67
CoalBrk-BI-2b-26.77	QTP-EZPI-Z1-AZ-31.95
ConsumerSource-23.56	RAC-Flat-29.54
Cranial-EZPI-Z1-AZ-26.99	RAC-RCF-29.54
CSLPlasma-25.17	Red Rbn-BI-2b-QAZ-22.73
CT NR-EZ-Z1-AZ-28.95	RHF-22AZ-EZPI-Z2-QAZ-38.95
CT-2011-Z1-P-QAZ-13.37	RHF-22AZ-EZPI-Z3-QAZ-38.95

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.8 Ernest Communications (continued)

C. BirchNet Basic Plus (continued)

DesertMtn-Flat-29.95	RHF-31AZ-EZPI-Z1-QAZ-49.95
Design W/Rch-BI-2b-19.18	RideNow-Flat-QAZ-22.95
Digitell-EZPI-Z1-AZ-23.95	RSigler-BI-2b-19.06
Dolan-BI-2a-25.42	Securus-EZ-Z2-QAZ-26.20
Dussin-BI-2a-17.33	Sm Bus-Z1-Pae-QAZ-19.95
Empire-Flat-27.61	Sm Bus-Z1-QAZ-22.95
EZPI-Z1-AZ-38.95	Sm Bus-Z2-QAZ-29.95
EZ-Z1-AZ-33.95	Sm Bus-Z3-QAZ-59.95
EZ-Z2-AZ-33.95	Smalley-EZPI-OnNet-35.97
Ferrell Gas-BI-2b-34.29	SteinMart-Flat-25.45
FleetPride-Flat-30.20	Sterling-Flat-28.84
Fox&Hnd-BI-2d-25.91	TrueReligion-Flat-27.24
Fuddruckers-On Net-30.95	TSR-QAZ-Flat-22.95
FurnRow-BI-2b-24.71	TX Rdhse-BI-2b-25.99
GrtClps-EZ-Z1-AZ-33.95	Under Armour-On Net-34.49
HalfPrcBks-Flat-27.96	Velocity-Flat-32.99
HCR-Flat-23.74	YES Comm-On Net-34.99
HealthyAdvice-EZPI-QAZ-34.95	Zales-EZPI-Z1-AZ-27.39
Inf-EZ-Z1-QAZ-38.95	Zales-EZPI-Z2-AZ-27.39
Internap-BI-2b-23.59	ZCanceled-AZ- 28.50

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.9 Lightyear Network Solutions, LLC**

The following products of Lightyear are obsolete or grandfathered. In addition, their name has changed to a current Birch product as outlined below.

**A. BirchNet Basic Plus**

BIZValue Commercial

**B. BirchLink T 1 PRI**

LY BIZ Local PRI

**C. BirchLink T 1 Integrated (Complete)**

DT-1 Equip Upgrade

DT1-23line\_7200 min

Dynamic T-1 Loop A Monthly

Loop A Monthly Charge

New DT-1 23 lines

New Dynamic T-1 4 lines

(N)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.10 BirchLink T1 Services**

**A. Regulations**

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in charge of \$100 x months remaining. (Per Location)

All Birch Long Distance term offers are available in conjunction with these services.

The standard allowance of 5000 long distance minutes to locations within the contiguous United States and any optional Long Distance Bundles purchased include:

- Inbound and outbound long distance calls made to locations within the contiguous United States
- 8XX Toll Free Service

Long distance usage beyond the allowance and any purchased bundle is billed at \$0.049 minute and at \$0.069 for 8XX toll-free calls.

Birchlink T1 services do not include calling cards, international calling, calls to AK, HI, PR, and USVI other US Territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. Birchlink T1 services are not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and are only available in select CLLIs.

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All charges are inclusive of regulatory and special fees. Additional Local, State, Federal & usage-based taxes will apply in accordance with regulatory requirements.

May not be available in all service areas, limited to facility availability.

(N)

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

(N)

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.10 BirchLink T1 Services (continued)

B. Products

1 BirchLink T1 Complete

The Birchlink T1 Complete option offers up to 24 voice lines with symmetrical data speeds burstable to 1.544 Mbps with the data speed available depending upon voice utilization of the T1 circuit bandwidth. The Complete option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations within the contiguous United States.
- Unlimited IntraLATA long distance calling
- Voice Features:
  - Call Waiting
  - Three-Way Calling
  - Distinctive Ringing Service
  - Hunting
  - Remote Access - Call Forwarding Variable
  - Selective Class of Call Screening
  - Repeat Dialing
  - Call Block
  - Call Selector
  - Caller ID
  - Calling number delivery blocking, per line
  - Call Transfer Disconnect
  - Call Forwarding
  - Speed Calling
  - Call Forwarding Busy Line
  - Call Forwarding Don't Answer
  - Call Return
  - Call Tracing
  - Preferred Call Forwarding
  - Anonymous Call Rejection
  - Enhanced Caller ID
  - Message Waiting Indication
  - Caller ID Deluxe

2. BirchLink T1 PRI

The Birchlink T1 PRI offers the following inclusive features:

- Up to 23 ISDN B-Channels for Voice with D-channel for signaling
- 20 Direct Inward Dialing (DID) Numbers
- Caller name and number presentation
- Direct cable connection from phone system
- Unlimited IntraLATA long distance calling
- Long distance usage allowance of 5000 minutes per billing cycle to locations within the contiguous United States.

(N)

LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

(N)

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.10 BirchLink T1 Services (continued)

C. Non-Recurring Charges

1. New Install

The length of the term agreement signed by the customer will determine the total non-recurring charge required for install:

12-Month Term Agreement = \$600

24-Month Term Agreement = \$300

36-Month Term Agreement = \$0

2. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

Charge	Price	Rate
Feature Add or Change	\$10.00 per Order	\$40.00 per Order
Basic Service Change	\$10.00 per Order	\$40.00 per Order
Establish or Re-arrange Hunting	\$10.00 per Order	\$40.00 per Order
Directory Listing Change	\$10.00 per Order	\$40.00 per Order
Invoice Change	\$60.00 per Order	\$180.00 per Order
Transfer of Service	\$60.00 per Order	\$180.00 per Order
TN Change	\$25.00 per Order	\$75.00 per Order
Line Signaling Change	\$25.00 per Order	\$75.00 per Order
Vanity Number Search	\$25.00 per Order	\$75.00 per Order
Establishing Dual Service	\$60.00 per Order	\$180.00 per Order
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit	\$1785.00 per Day per Circuit

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.10 BirchLink T1 Services (continued)

D. Non-Recurring Charges (continued)

3. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

	Price	Rate
Premise Work Charge	\$139.00	\$420.00
Initial Hour (time & materials)	\$165.00	\$500.00
Trouble Determination (per request)	\$110.00	\$330.00
Each Additional 30 minute increment	\$ 60.00	\$180.00
Each Additional Jack & Wiring (existing customer)	\$ 65.00	\$200.00

4. Monthly Recurring Charges

BirchLink T1 Complete	\$625.00
BirchLink T1 Complete Lines	\$ 10.00 per line
BirchLink T1PRI	\$450.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Custom Calling Features, Cont'd.**

**6.1.3 Rates and Charges**

**A. Features Offered on Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

<u>Feature</u>	<u>Price</u>	<u>Maximum Rate</u>
Anonymous Call Rejection	\$10.00	\$30.00 (C)
Call Block (*60)	\$10.00	\$30.00 (C)
Call Forwarding/Don't Answer	\$10.00	\$30.00 (C)
Call Forwarding/Busy Line	\$10.00	\$30.00 (C)
Call Forward/Variable	\$10.00	\$30.00 (C)
Call Return (*69)	\$10.00	\$30.00 (C)
Call Trace (*57)	\$10.00	\$30.00 (C)
Call Waiting	\$10.00	\$30.00 (C)
Call Waiting ID	\$10.00	\$30.00 (C)
Caller ID (Number Only)	\$10.00	\$30.00 (C)
Caller ID Deluxe (Name and Number)	\$10.00	\$30.00 (C)
Hunting	\$10.00	\$30.00 (C)
Remote Access to Call Forwarding	\$10.00	\$30.00 (C)
Ring Master/Distinctive Ring	\$10.00	\$30.00 (C)
Speed Calling 8	\$10.00	\$30.00 (C)
Speed Calling 30	\$10.00	\$30.00 (C)
Three Way Calling	\$10.00	\$30.00 (C)
Repeat Dialing (*66)	\$10.00	\$30.00 (C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Custom Calling Features, Cont'd.**

**6.1.3 Rates and Charges, Cont'd.**

**B. Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

Custom Calling Feature	Price Per Use	Maximum Rate Per Use	
3-Way Calling	\$4.00	\$12.00	(C)
Auto Redial	\$4.00	\$12.00	(C)
Auto Call Back (*69)	\$4.00	\$12.00	(C)
Call Trace	\$4.00	\$12.00	(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.2 Directory Assistance Services, Cont'd.**

**6.2.1 Directory Assistance, Cont'd.**

**B. Price and Maximum Rates**

	<u><b>Price</b></u>	<u><b>Maximum Rate</b></u>	
Per Call to Directory Assistance	\$3.00	\$12.00	(C)
Long Distance Per Call	\$3.00	\$12.00	(C)

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.3 Local Operator Service**

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

**6.3.1 Rates**

Usage Rates

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer. See Section 5 of this tariff.

Maximum Per Call Service Charges

	<u>Price</u>	<u>Maximum Rate</u>
Calling Card - Automated	\$2.00	\$8.00 (C)
Calling Card - Operator Dialed	\$4.00	\$16.00 (C)
Billed to Third Number	\$4.00	\$16.00 (C)
Collect	\$4.00	\$16.00 (C)
Person-to-Person	\$5.00	\$20.00 (C)
Operator Assistance	\$5.00	\$20.00 (C)

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.4 Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**Maximum Prices and Rates**

	<u>Price</u>	<u>Maximum Rate</u>
Busy Line Verification:	\$4.00	\$16.00 (C)
Busy Line Interrupt:	\$4.00	\$16.00 (C)

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.5 Directory Listing Service, Cont'd.**

**6.5.2 Rates**

	<b>Monthly Recurring Charge</b>		
	<b>Residence</b>		
	<u>Price</u>	<u>Rate</u>	
Primary Listing	Included	Included	
Additional Listings	\$5.00	\$20.00	(C)
Non-Listed Number, per account	\$5.00	\$20.00	(C)
Non-Published Number, per account	\$5.00	\$20.00	(C)

	<b>Monthly Recurring Charge</b>		
	<b>Business</b>		
	<u>Price</u>	<u>Rate</u>	
Primary Listing	Included	Included	
Additional Listings	\$5.00	\$20.00	(C)
Non-Listed Number, per account	\$5.00	\$20.00	(C)
Non-Published Number, per account	\$5.00	\$20.00	(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 7 – TOLL SERVICES**

**7.1 General**

Long Distance service is only available in conjunction with local service.

**7.2 Long Distance Directory Assistance Service**

The charges as shown below apply for each request made to the Directory Assistance operator:

	<u>Price</u>	<u>Maximum Rate</u>	
Long Distance Directory Assistance (555-1212)	\$0.99	\$4.00	(C)

**7.3 Basic Long Distance Plan**

The Basic Plan is an outbound calling plan available to customers who subscribe to the Company's local service plans.

	<u>Price</u>	<u>Maximum Rate</u>	
Default Rate per minute (Calls are billing in six (6) second increments, with an Initial period for billing purposes of thirty (30) seconds.)	\$0.99	\$4.00	(C)

**7.4 Miscellaneous Long Distance Services**

Long Distance Only Monthly Recurring Charge \$4.95  
A customer will be billed a monthly recurring charge when they do not subscribe to local services and only have long distance services with Birch.

Long Distance Only Monthly Minimum \$4.95  
Each customer that does not subscribe to local services and only has long distance services with Birch will be billed a minimum per month per account of \$4.95 for long distance services. If monthly charges for outbound usage equal or exceed \$4.95 in a billing period, the monthly minimum will not apply. If the monthly minimum charge in a billing period is less than \$4.95, the monthly minimum usage charge that will apply will be the difference between the month's usage charge and \$4.95. This charge is in addition to any applicable Monthly Recurring Charge.

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 7 – TOLL SERVICES**

**7.5 Toll Free Service**

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique Toll Free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

Customers purchasing standalone toll free service will be subject to the charges set forth in Section 11 of this tariff.

Calls are billed in six (6) second increments, with an initial period for billing purposes of thirty (30) seconds.

**Maximum Rates**

	<u>Price</u>	<u>Maximum</u> <u>Rate</u>	
Monthly Recurring Charge:	\$12.00	\$48.00	(C)
Usage Charge per minute for toll free only or standalone	\$2.50	\$10.00	(C)
Usage Charge per minute for toll free service bundled with local service	\$2.00	\$8.00	(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 11 – CURRENT RATES

11.1 Features

<u>Feature</u>	<u>Monthly Price</u>	<u>Maximum Rate</u>	
Anonymous Call Rejection	\$4.95	\$20.00	(C)
Call Block (*60)	\$3.35	\$15.00	(C)
Call Forwarding/Don't Answer	\$5.00	\$20.00	(C)
Call Forwarding/Busy Line	\$6.50	\$25.00	(C)
Call Forward/Variable	\$5.00	\$20.00	(C)
Call Return (*69)	\$2.70	\$10.00	(C)
Call Trace (*57)	\$1.00	\$5.00	(C)
Call Waiting	\$7.50	\$30.00	(C)
Call Waiting ID	\$6.75	\$30.00	(C)
Caller ID (Number Only)	\$6.75	\$30.00	(C)
Caller ID Deluxe (Name and Number)	\$7.15	\$35.00	(C)
Hunting	\$4.50	\$20.00	(C)
Remote Access to Call Forwarding	\$7.20	\$30.00	(C)
Ring Master/Distinctive Ring	\$0.90	\$5.00	(C)
Speed Calling 8	\$5.45	\$25.00	(C)
Speed Calling 30	\$5.45	\$25.00	(C)
Three Way Calling	\$4.05	\$20.00	(C)
Repeat Dialing (*66)	\$3.15	\$10.00	(C)

Usage Sensitive:

Custom Calling Feature	Residence		Business		
	<u>Price</u>	<u>Maximum Rate</u>	<u>Price</u>	<u>Maximum Rate</u>	
3-Way Calling	\$1.00	\$4.00	\$1.00	\$4.00	(C)
Auto Redial	\$1.00	\$4.00	\$1.00	\$4.00	(C)
Auto Call Back (*69)	\$1.00	\$4.00	\$1.00	\$4.00	(C)
Call Trace	\$1.00	\$4.00	\$1.00	\$4.00	(C)

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**SECTION 11 – CURRENT RATES**

**11.2 Service Charges**

<u>Charge</u>	<u>Price</u>	<u>Maximum Rate</u>	
Record Change – Simple	\$10.00 per Order	\$40.00 per Order	(C)
Record Change - Complex	\$25.00 per Order	\$100.00 per Order	(C)
Feature Add or Change	\$10.00 per Order	\$40.00 per Order	(C)
Basic Service Change	\$10.00 per Order	\$40.00 per Order	(C)
Establishing or Re-arranging Hunting	\$10.00 per Order	\$40.00 per Order	(C)
Directory Listing Change	\$10.00 per Order	\$40.00 per Order	(C)
Presubscription Charge	\$10.00 per Line	\$40.00 per Line	(C)
Invoice Change	\$60.00 per Order	\$240.00 per Order	(C)
Transfer of Service	\$60.00 per Order	\$240.00 per Order	(C)
Telephone Number Change	\$25.00 per Order	\$100.00 per Order	(C)
Line Signaling Change	\$25.00 per Order	\$100.00 per Order	(C)
Vanity Number Search	\$25.00 per Order	\$100.00 per Order	(C)
Establishing Dual Service	\$60.00 per Order	\$240.00 per Order	(C)
Expedite Service Charge (LWC/UNE)	\$60.00 per Order	\$240.00 per Order	(C)
Expedite Service Charge (Facilities)	\$200.00 per Day per Line	\$600.00 per Order	(C)
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit	\$1,500.00 per Circuit	(C)
Installation Charge	\$90.96 first line	\$300.00 first line	(C)
Secondary Line	\$19.99 each additional line	\$80.00 each additional line	(C)
Toll Restriction – Domestic	\$6.90 per Month	\$30.00 per Month	(C)
Toll Restriction – International	\$5.00 per Month	\$20.00 per Month	(C)

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 11 – CURRENT RATES**

**11.3 Directory Listing**

	Monthly Recurring Charge		
	Residence		
	<u>Price</u>	<u>Maximum Rate</u>	
Primary Listing	\$2.00	\$8.00	(C)
Additional Listings	\$1.90	\$8.00	(C)
Non-Listed Number, per account	\$2.00	\$8.00	(C)
Non-Published Number, per account	\$2.03	\$8.00	(C)

**Monthly Recurring Charge**  
**Business**

	<u><b>Price</b></u>	<u><b>Maximum Rate</b></u>	
Primary Listing	\$2.00	\$8.00	(C)
Additional Listings	\$1.90	\$8.00	(C)
Non-Listed Number, per account	\$2.00	\$8.00	(C)
Non-Published Number, per account	\$2.03	\$8.00	(C)

**11.4 Operator Services and Directory Assistance**

	<u><b>Price</b></u>	<u><b>Maximum Rate</b></u>	
Per Call to Directory Assistance:	\$3.00	\$12.00	(C)
Long Distance Directory Assistance Per Call	\$3.00	\$12.00	(C)
Calling Card - Automated	\$0.30	\$1.20	(C)
Calling Card - Operator Dialed	\$1.13	\$4.00	(C)
Billed to Third Number	\$1.51	\$6.00	(C)
Collect	\$1.85	\$8.00	(C)
Person-to-Person	\$3.00	\$12.00	(C)
Operator Assistance	\$3.00	\$12.00	(C)
Busy Line Verification	\$1.25	\$6.00	(C)
Busy Line Interrupt	\$2.00	\$8.00	(C)

**11.5 Toll Free Service**

	<u><b>Price</b></u>	<u><b>Maximum Rate</b></u>	
Usage Charges per minute for toll free only or standalone	\$0.089	\$.35	(C)
Usage Charges per minute for toll free service bundled with local service	\$0.069	\$.35	(C)
Monthly Recurring Charge per Toll Free Number	\$2.95	\$12.00	(C)

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**SECTION 11 – CURRENT RATES**

**11.6 Premises Visit**

	<u>Price</u>	<u>Maximum Rate</u>	
Time and Materials	\$184.00	\$700.00	(C)
After-hours Time and Materials	\$184.00	\$700.00	(C)
Installation Charge – 1st Hour	\$184.00	\$700.00	(C)
Repair Charge – 1st ½ Hour	\$110.00	\$440.00	(C)
Repair Charge – Each Add'l ½ Hour	\$ 45.00	\$180.00	(C)
Trip Charge	\$110.00	\$440.00	(C)

<b>11.7 Restoral Charge</b>	\$40.00	\$160.00	(C)
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<b>11.8 Public Telephone Surcharge</b>	\$ 0.55	\$2.00	(C)
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**11.9 BirchNet Products**

	<u>Price</u>	<u>Maximum Rate</u>	
D. BirchNet Basic Line			
12 Month Contract	\$43.95	\$175.00	(C)
24 Month Contract	\$43.95	\$175.00	(C)
36 Month Contract	\$43.95	\$175.00	(C)

E. BirchNet Essentials			
	<u>Price</u>	<u>Maximum Rate</u>	
12 Month Contract	\$46.95	\$190.00	(C)
24 Month Contract	\$46.95	\$190.00	(C)
36 Month Contract	\$46.95	\$190.00	(C)

F. BirchNet Value Line			
	<u>Price</u>	<u>Maximum Rate</u>	
12 Month Contract	\$41.95	\$170.00	(C)
24 Month Contract	\$41.95	\$170.00	(C)
36 Month Contract	\$41.95	\$170.00	(C)

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